

Case Study | Voice SIP Trunk



***“A leading international bank is now saving
40% costs on their outgoing calls”***

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About Client

A leading International bank, headquartered in UK with presence across Africa; trusted SimbaNET to provide SIP Trunk connectivity in one of their East African country. Connecting a Network of 17 branches and 51 ATM's strategically located countrywide, supported by over 400 employees & serving over 110,000 customers.

Requirements | Challenges

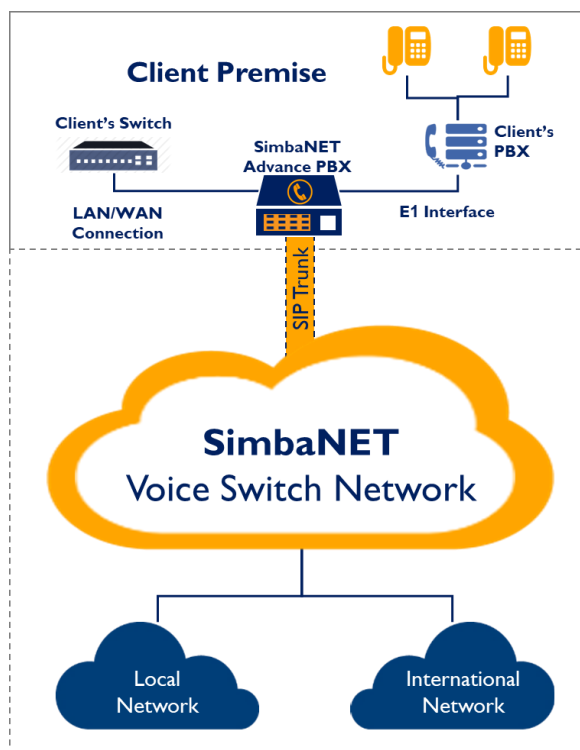
- Expensive and unreliable communication with HQ and other offices worldwide
- Need for uninterrupted Call Centre Calls
- Service to be incorporated with existing infrastructure

Solution

- Provisioning of SIP Trunk with 24x7 support and 99.9% SLAs
- Deployment of advance PBX system at client premise and integrating the same with the existing traditional PBX system

Benefits

- A trustworthy solution leaning on existing infrastructure and converting from traditional E1 into the modern SIP Protocol environment which is both - flexible and reliable
- Major cost savings of 40% on outgoing calls
- In addition to securing IP connectivity and creating redundancy - we have also enabled secure voice environment



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